Oregon Task Force on School Safety

established by House Bill 4087 during the 77th Oregon Legislative Assembly

Co-Chairs Clackamas County Sheriff Craig Roberts and Dr. David Novotney Willamette Education Service District.

Task Force charged with improving safety and security at schools across the state.

OTFSS information and meeting minutes can be found at http://www.oregon.gov/osp/Pages/Task-Force-on-SchoolSafety.aspx.
Oregon Task Force on School Safety

- 2015 OTFSS Report to the Oregon State Legislature
  - Recommendations:
    - Statewide threat assessment system
    - Statewide school floor plan database
    - Standardized terminology
    - Statewide safety tip line (HB 4075 2016)
Goal: School Safety Tip Line

Allow students, and other members of the public to use voice, text, phone, photos and videos to **confidentially** or **anonymously** transmit messages and information regarding potential harmful or criminal acts against students, school employees, or school property.

- Focus started with public schools PK-12
  - 570,857 students
  - 19 Education Services Districts
  - 211 School Districts
  - 1,200+ schools
- Open to **private** schools PK-12 now.
Partnerships: Riverside Jr./Sr. High School, Boardman Oregon  
(Name of the program/Look and feel and layout of website/Testing the system)
Submit Information:
5 ways to confidentially or anonymously report tips

CALL OR TEXT
844-472-3367

MOBILE APP

WEB PORTAL
REPORT A TIP ONLINE

EMAIL
tip@safeoregon.com
24 x 7 x 365

- Tip Line Technicians
- Operation Manual
- Central database
- Share everything with schools or law enforcement

Sequential Interview Workflow for general reports

In addition to the questions who, what, where, why, when and how, Technicians should attempt to gain as much information as possible.

The Technician shall ask if the caller is alone or in immediate danger. If the caller is in immediate danger, emergency protocols shall be followed (refer to Emergency Calls starting on page 5).

Procedure

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Tip Line Technicians:

- Experience or training in call taking, crisis management, recognizing mental illness and emotional disturbance.

- Training in privacy, FERPA, HIPAA, state specific statutes, telephone operations and social media monitoring, etc.

- Licensed social workers and counselors in addition to skilled non-licensed/non-clinical health service representatives. Licensed staff provide oversight, training and handle escalated calls.

- Provide other services across Oregon: Intake and dispatch for Lane county Community Health Services, Oregon Department of Human Services (District 2), with their nurse triage partner they deliver medical advice and call intake services for clients such as CareOregon, Oregon's Health Co-Op, Multnomah County Health Centers, and Southern Oregon Pediatrics.
Tip Levels: When local dispatch is notified.

Tips are triaged and assessed for level of severity, timeliness, and assistance needed.

**CRITICAL** immediate or imminent threat of violence, potential self-harm, potential harm or criminal acts.
2 minute notification.

**URGENT** ongoing or past incidents of violence, self-harm, or criminal acts. High potential for occurring again.
10 minute notification.

**STANDARD** peer to peer interactions that schools typically deal with (student arguments, school rule violations). 1 hour notification.

85% of Tips that don’t meet the criteria above.
School Role and Responsibility

- Schools must sign up for students to use the system in your school.
- Schools designate a primary contact to work with SafeOregon, with secondary back-ups in case the primary is unavailable; all receive access to a dashboard.
  - More options available.
- Follow-up on tips and information received.
- Champion SafeOregon in your school.
Web Based Dashboard

- Back-end process
  - Record of all tips
  - Track follow-up on tips
  - Charts/data
- Toolkits
  - Marketing
    - How to launch to your school
  - Training
- Best practice on response to tips

System follow-up is a click of a box or typed in if it’s important to do so.
School Sign-up Triggers Marketing Packet in the Mail

If you see or hear about bullying, violence, drugs, or harm to your school or a student, report a tip using SafeOregon.

Posters and Stickers

You can report a tip in the following ways:

- **ONLINE**
  - safeoregon.com
- **TEXT OR EMAIL**
  - tip@safeoregon.com
- **CALL**
  - 844-4SAFE or (844-472-3367)
- **APP**
  - Available on iTunes and Google Play

SPANISH

Si ves o escuchas sobre el acoso, violencia, drogas o daño a tu escuela o estudiantes, reporta la información usando SafeOregon.

Vietnamese

Nếu bạn thấy hay nghe về chuyện hiếp dâm, bạo động, ma túy hay làm hại trường học hoặc bạn học sinh, Xin hãy báo cáo bằng cách dùng SafeOregon.

Russian

Если вы увидели или услышали об издевательстве (бизлинг), насилии, наркотиках или о вреде, причиненному вашей школе или учащемусся, сообщите, используя SafeOregon.

You may need to report the information in the following ways:

- **ONLINE**
  - safeoregon.com
- **TEXT OR EMAIL**
  - tip@safeoregon.com
- **CALL**
  - 844-4SAFE or (844-472-3367)
- **APP**
  - Available on iTunes and Google Play
## Incidents

### Dashboard

- **Incidents**
- **Graphs**
- **Schools**
- **Users**
- **Resources**

### Incidents Page

#### Filters
- **Search**
- **School**
- **Status**
- **Date**

#### Report
- **Report**
- **Individual Incidents**

#### Date Range
- **All Dates**
- **3/18/2017 to 4/18/2017**

#### Update Report

### Incidents Data

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<tr>
<th>ID</th>
<th>Submitted</th>
<th>Location</th>
<th>City</th>
<th>Target</th>
<th>Status</th>
<th>Upload File Link</th>
<th>Action</th>
</tr>
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<tr>
<td>29380</td>
<td>4/18/2017 9:27:50 AM</td>
<td>On Facebook</td>
<td>Salem</td>
<td>TEST ONLY no further action needed</td>
<td>Resolved</td>
<td></td>
<td>View</td>
</tr>
<tr>
<td>29379</td>
<td>4/18/2017 9:24:35 AM</td>
<td>In the parking lot</td>
<td>Salem</td>
<td>Test - Who was or will be harmed?</td>
<td>Action Taken</td>
<td></td>
<td>Download</td>
</tr>
</tbody>
</table>
This report contains confidential information from the reporting party. Please make every effort to keep the identity of the reporter confidential. SafeOregon recommends keeping all sensitive information confidential.

A report has been submitted through the Safe Oregon web site:

Direct Link: http://tips.safeoregon.com/incidents/?rid=xdbi
Reported by: TEST ONLY no further action needed
School: OSP High School

Location of the incident: On Facebook
When the incident occurred: 3/8/2017 @10:00 PM
Has incident been reported to an adult: No
How many times has this situation happened: Not Set
Target of bullying, harassing, intimidating or harm: TEST ONLY no further action needed
Person(s) causing harm: TEST ONLY no further action needed
Type of person sending in the report: Student
Tip Level: Other
Type Of Incident: Not Set
Optional contact information for the reporter: Test - Optional space to add your contact information
Additional Comments: Not Set

Description of the incident: Description - unlimited characters
Status (optional)
Action Taken

- After school detention
- During recess
- In school detention
- Investigation ongoing
- Lunch detention
- Medical attention was necessary for any parties involved
- Recess privileges revoked
- Referral written
- Referred to Disciplinary Panel for hearing
- Technology privileges revoked
- The parents of student causing harm were informed
- The police were called regarding the incident
- The student met with a psychologist
- The student met with an administrator
- The student met with his/her social worker
- The student was disciplined by school officials
- The student was expelled
- The student was suspended
- The student was suspended out of school
- The student(s) met with his/her counselor
- The target’s parents were informed
Received over 200 tips overall:

Trend:
- Majority reports from students about other students with concerns of safety:
  - Depression
  - Bullying
  - Harassment
- Students may report more than once, with different report methods

Parents starting to use
Real Tip (specifics removed)

● “He said he is going to kill himself on Christmas”

● Named Student

● Viewed on Social Media
  ● Screenshot provided

● Multiple Reports (all anonymous)
Real Tip (specifics removed)

“She was talking to me in the hallway and I notice that she has cuts on her wrist and I have seen it before, she says she's depressed and she says she sad all the time”

- Named Student
- Anonymous Tip
Real Tip (specifies removed)

- Two named students.
- “They are fighting and I don't know what to do because they are both my friend and I don't want them to hate me because I don't wanna choose sides and I don't want them to get mad because I'm trying to fix things but idk.”

Named Reporter
Real Tip (specifics removed)

“Melissa was crying after class because a group of boys were saying things like "I'm gonna rape you" and doing motions behind her that were inappropriate. She says that she felt very uncomfortable but was afraid to tell anyone. I am unsure of whether or not they will actually do anything but that doesn't mean they should still be able to tell her those things and make her feel uncomfortable or worried. Melissa has also mentioned that they might have been going behind her and doing inappropriate motions for a couple of weeks, she just didn't realize what they were doing until recently.”
Follow-up and handling tips

- Short Term Actions
- Long Term Results
- Fidelity
  - Reliable
  - Trust
  - Committed to effort
School Example: Adding conversation to health curriculum

To Get Help for Depression and Suicide

**Local**
- Parents
- Suicide contact – Your school counselor
- Nurse at school – Nurse Kira
- Mental Health Specialist – REACH program, ask your school counselor
- Hospital – Good Shepherd Medical Center 541-667-3400
- Umatilla County Crisis Line 541-240-8030

**National Hotlines (Free Calls)**

National Suicide Prevention Lifeline
1-800-273-TALK
www.suicidepreventionlifeline.org

Native Youth Crisis HOTLINE
1-877-209-1266

The Trevor Project – GLBTQ Youth
1-866-4-U-TREVOR

SafeOregon.com – report student safety threats
Email tip@safeoregon.com
Mobile App or web portal
Call or text 844-472-3367
SAFE OREGON

SafeOregon is a way for students, staff or other members of the public to anonymously report and share confidential information of a threat or a potential threat to student or school safety.

Oregonians are encouraged to share anything that threatens the safety of others, anything that makes a student feel unsafe or if a student knows someone who feels unsafe.

Examples are: safety threats, violence, threats of violence, fights, drugs, alcohol, weapons, bullying, talk of self-harm.
“In the two weeks [...] since our launch of SafeOregon we received 20 reports, 18 have been legitimate including bullying [...], suicidal feelings, sexual harassment, and drug use. Action taken has ranged from consultation with law enforcement, suspensions, or counseling the student or group of students.

In one particular instance, a student reported a girl posting suicidal thoughts on social media. SafeOregon called school administration, and the police were involved. The girl was taken to the hospital for evaluation, potentially saving her life. Another student reported her friend was being bullied. [...] The victim came up to me later, gave me a hug and thanked me for protecting and supporting him.

During lunch, students can be heard casually talking about SafeOregon. [...] Students don’t always have the maturity or support to navigate a situation alone. SafeOregon has provided our students the opportunity to feel safe so they can be ready to learn at high levels and be a contributing member of our school community.”
Web Sign Up Form: Options for Multiple Sign Ups

SafeOregon Tip Line Enrollment Form

Use this online enrollment form if you need to sign-up a single school for the SafeOregon Tip Line. If you are signing up multiple schools or multiple contacts at the same time, you may find it helpful to use the enrollment spreadsheet, so that you may copy and paste duplicate addresses or other duplicate information more easily. If you would prefer to use the enrollment spreadsheet, please send a request to support@safeoregon.com. A team member will send a reply with the enrollment spreadsheet.

* Required

School District Name *

Your answer

District Contact Role and First Name (ex. Superintendent Jane)

SafeOregon Tip Line Enrollment Form

Your enrollment form has been submitted. A SafeOregon representative will contact you within 24 hours to complete your enrollment.
Contact OSP

For more information:
Jodi Sherwood 503-509-2669
Dominique Millette 503-934-0012
Reach both at:
SSTLProject@state.or.us

To sign-up your school visit SafeOregon.com see “about” page or “School Resource” page.